

Orianna DeMasi

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Overview

My current research focuses on dialogue systems and my graduate research applied machine learning methods to develop and evaluate tools specifically for mental health. I enjoy working on multi-disciplinary teams with complex datasets and am especially concerned with whether computational methods are reliable and effective in important real-world applications.

Education

- 2019 **Ph.D. Computer Science**, *University of California, Berkeley*.
Evaluation of Methods for Data-Driven Tools that Empower Mental Health Professionals
- 2009 **B.Sc. Mathematics**, *McGill University*.

Experience

- 2019-2021 **University of California, Davis**, *Postdoctoral Researcher*, Computer Science.
- Led, contributed to NLP research projects focused on conversational agents.
 - Developed, trained, evaluated neural net generation + retrieval framework with GPT-2 to improve persona-consistency and text diversity to simulate users and train hotline counselors (EMNLP Findings 2020).
 - Used linear models to assess consequences of errors in chatbot counseling contexts.
 - Helped design dataset and model evaluation for peer-support chat agent (ACL 2021).
 - Developed undergraduate course module for exploring ethical implications of computer systems via open-domain chatbots.
 - Built, deployed chatbots + websites for 3 interactive user studies and dataset collection.
 - Collaborated on multi-disciplinary teams with various stakeholders.
 - Led 3 approved IRB applications, wrote 2 grants.
- 2012-2019 **University of California, Berkeley**, *Graduate Student Researcher*, Electrical Engineering and Computer Sciences.
- Thesis focused on using computational methods to build tools for mental health professionals.
 - Engineered features and developed machine learning models with time series of mobile phone sensors to predict user wellbeing, e.g., mood.
 - Developed framework to rigorously evaluate machine learning model predictions on longitudinal patient data with statistical permutation tests.
 - Collaborated with researchers in UCSF Psychiatry to evaluate an SMS texting program to improve outcomes for CBT therapy to treat clinical depression. Used Mann-Whitney U tests, mixed-effects linear models to analyze patient responses in an RCT.
 - Designed, collected, cleaned, and curated complex, messy datasets of various data types.

- Led, collaborated on, and communicated with multi-disciplinary teams, including crisis counselors and clinicians, to run 2 user studies, 1 RCT, and 1 survey.
- 2016-2018 **Berkeley Institute for Data Science**, *Data Science Fellow*.
- Led research project to evaluate “ad hoc” data science education programs and develop suggestions for future efforts.
 - Led Diversity and Inclusion working group through development and implementation of a workshop series to build community and support undergraduate students in data science.
- 2015-2016 **Twitter Inc**, *Data Science Intern*, Business Insights Team.
- Developed clustering framework for hashtag communities.
 - Identified hashtag communities with increased engagement.
 - Wrote paper nominated for Best Paper at ICWSM ‘16.
- 2010-2012 **Lawrence Berkeley National Laboratory**, *Computer Systems Engineer*, Complex Systems Group.
- Mathematical cyber-security project. Worked on using machine learning to identify what code was being run on supercomputers as a potential way to monitor allocation usage.
- 2009 **McGill University**, *Research Assistant*.
- Worked with Professor Tony Humphries to study a delay differential equation with two state dependent delays (SDDE).
- 2008 **Texas A&M University**, *Research Experience for Undergraduates*.
- Worked with John Walton and Yuliya Gorb to model the migration of coyotes in the US.
- 2007 **Woods Hole Oceanographic Institute**, *Summer Student Fellowship*.
- Worked with Steve Lentz to model tidal dynamics near Cape Cod.

Selected Publications

- S. Liu, C. Zheng, O. DeMasi, et al. *Towards Emotional Support Dialog Systems*. ACL (2021)
- O. DeMasi, Y. Li, Z. Yu *A Multi-Persona Chatbot for Hotline Counselor Training*. EMNLP Findings (2020)
- CA. Figueroa, O. DeMasi, R. Hernandez-Ramos, and A. Aguilera *Who benefits most from adding technology to depression treatment and how? An analysis of engagement with a texting adjunct for psychotherapy*. Journal of Telemedicine and e-Health. (2020)
- O. DeMasi, A. Paxton, and K. Koy *Ad Hoc Efforts for Advancing Data Science Education* PLOS Computational Biology. (2020)
- O. DeMasi, M. Hearst, and B. Recht *Towards Augmenting Crisis Counselor Training by Improving Message Retrieval* NAACL workshop on Computational Linguistics and Clinical Psychology. (2019)
- O. DeMasi, K. Kording, and B. Recht *Meaningless comparisons lead to false optimism in medical machine learning*. PLOS One. (2017) <http://journals.plos.org/plosone/article?id=10.1371/journal.pone.0184604>
- O. DeMasi, S. Feygin, A. Dembo, A. Aguilera, and B. Recht *Wellbeing Tracking via Smartphone Measured Activity and Sleep: Cohort Study*. JMIR Mhealth Uhealth. (2017) <http://dx.doi.org/10.2196/mhealth.7820>

O. DeMasi and B. Recht *An example of how false conclusions could be made with personalized health tracking and suggestions for avoiding similar situations*. Data for Good Exchange. (2017)

O. DeMasi and B. Recht *A Step Towards Quantifying When an Algorithm Can and Cannot Predict an Individual's Wellbeing*. UbiComp Workshop on Mental Health: Sensing and Intervention. (2017)

A. Aguilera, E. Bruehlman-Senecal, O. DeMasi, P. Avila *Automated text messaging adjunct to CBT treatment increases attendance and reduces attrition*. JMIR. (2017)
<http://www.jmir.org/2017/5/e148>

O. DeMasi, A. Aguilera, B. Recht *Detecting Change in Depressive Symptoms from Daily Wellbeing Questions, Personality, and Activity*. Wireless Health. (2016)

O. DeMasi, D. Mason, J. Ma *Understanding Communities via Hashtag Engagement: A Clustering Based Approach*. International Conference on Web and Social Media. (2016)
[Best paper nominee, 17% acceptance rate]

O. DeMasi, J. Gonzalez, B. Recht, J. Demmel, *Using Bayesian Optimization for Hardware Design*. Workshop on Bayesian Optimization, NIPS. (2014)
<http://bayesopt.github.io/papers/paper3.pdf>

A.R. Humphries, O. DeMasi, et al. *Dynamics of a Delay Differential Equation With Multiple State Dependent Delays*. DCDS-A. (2012)
<http://www.math.mcgill.ca/humphries/research/papers/DCDS-A7.pdf>

Awards

- 2018 **EECS Rising Stars invited participant**, Massachusetts Institute of Technology. Selective workshop for women considering academic careers in EECS.
- 2016-2018 **Data Science Fellowship**, Berkeley Institute for Data Science. Fellowship for two years of graduate research.
- 2018 **First place award**, Big Ideas innovation competition, UC Berkeley. Connected Communities category.
- 2017 **Tech for Social Good Fellowship**, The Center for Information Technology Research in the Interest of Society (CITRIS), UC Berkeley. Research project funding.
- 2014 **Mobile App Challenge**, Center for Information Technology Research in the Interest of Society (CITRIS), UC Berkeley. Award for developing the MoodStreamer smartphone application.
- 2012-2016 **ARCS Graduate Fellowship**, ARCS Foundation, Northern California chapter. Full support for four years of graduate research.
- 2012 **Excellence Award**, Department of Electrical Engineering and Computer Sciences, UC Berkeley.
- 2009 **Summer Undergraduate Research Award**, McGill University.
- 2006-2007 **Fellowship for Outstanding Scholarship**, Western Connecticut State University.

Teaching

- 2017-2018 **Fung Fellowship for Wellness and Technology Innovations**, *School of Public Health, UC Berkeley*.
Teaching assistant to Jaspal Sandhu. Course focused on developing health and technology solutions with human-centered design.
- 2016 **Applications of Parallel Computing (graduate course)**, *Department of EECS, UC Berkeley*.
Teaching assistant to James Demmel.
- 2014 **Statistical Learning Theory (graduate course)**, *Departments of EECS and Statistics, UC Berkeley*.
Teaching assistant to Benjamin Recht.
- 2006-2009 **Grader and Tutor for various math courses**, *McGill University and Western Connecticut State University*.
Graded: Advanced Calculus (fall 2008), Numerical Analysis (fall 2009), Real Analysis (fall 2009). Tutored: McGill Help Desk, WCSU Tutoring Resource Center, WCSU Math Clinic.

Academic Service

- 2021 **Workshop organization**, ICLR workshop on neural conversational agents (NeuCAIR 2021).
- 2016-2020 **Reviewer**, EMNLP, JMIR, GigaScience, UbiComp workshop mental health.
- 2010-2021 **Research Mentor**, I have mentored 18 students through independent research.
- 2018-2019 **Working group lead**, Berkeley Institute for Data Science Diversity and Inclusion Working Group.
We sought to increase diversity and promote inclusion within data science at UC Berkeley and the Open Source Software community.
- 2018 **Working group member**, Education and Training Working Group.
Group at the Berkeley Institute for Data Science focused on expanding data science education.
- 2016-2017 **Co-president**, Women in Computer Science and Electrical Engineering (WICSE).
Co-president leading networking, promotion, and outreach for graduate women in EE and CS.
- 2012-2016 **Outreach Mentor**, Graduate Pathways Symposium, Black Girls Code, Technovation.
- 2015-2016 **Industrial Liaison**, Women in Computer Science and Electrical Engineering.
- 2014-2015 **Treasurer**, Women in Computer Science and Electrical Engineering (WICSE).

Skills

Pytion (pandas, matplotlib, numpy, statsmodels, scikit-learn, flask, jupyter, pytorch, seaborn, parlai, transformers, rpy2), SQL, Bash, Git & GitHub, MTurk, HTML